

QUALITY POLICY STATEMENT

Task consumer Products Ltd has developed An Integrated Quality Management System based on HACCP principles, BRC Global Standard for Consumer Products Issue 4 and the ISO 9001 standard. The company places high emphasis on fully implementing and maintaining the HACCP principles, continually improving its processes and products to deliver customer satisfaction every day through the manufacture and supply of safe and legal products and service, which meet our customers and consumers needs and expectations.

The company adopts the principles of 'Process Management' and continually builds a culture of excellence and continuous improvement within the organisation with the aim of:

- Providing high quality products and service to fully satisfy customer requirements
- Creating competitive advantage for the whole operation
- Continually adding value to processes and all aspects of the business
- Identifying and eliminating all forms of wastes that do not bring value to the customer
- To deliver correct, defect free products to our customers on time and within budget.

As part of an ongoing process to achieve these aspirations we have set objectives for product quality including:

- Achieve a grade A or above on our next BRC audit
- Keeping the customers complaints under 40 CPM
- Zero major non-conformities raised during our second- and third-party audits.
- Maintain over 90% service level for all our customers
- Use 20% recycled materials for our packaging in the next 12 months.

Specific objectives and targets are established and reviewed at the regular management review meetings.

The company uses training and communication to all employees to ensure this policy is understood and implemented.

As Director, I am fully committed to ensuring the implementation of and continual improvement of this quality management system.

Date.....13/12/2019.....

Signed..........

Nikul Patel - Operations Manager

Date.....13/12/2019.....

Signed..........

Ravi Patel – Managing Director